

Department Contacts

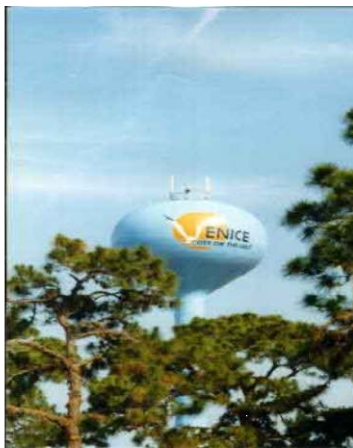
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Water Plant Operators:

Jim Anderson-Operator A, #7081
Paul Dagley-Operator A, #20301
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Anthony Lynch, Operator A, #23147
Eric Barr-Operator A, #6469
Tim Olsen-Operator B, #13491
Kathy King-Operator C, #14132
Paul Knowles-Operator C, #24286
Joe Pardee-Operator C, #15143



City of Venice



Utilities Department

Water Production



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Venice, FL 34285
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FREQUENTLY ASKED QUESTIONS

1. Why doesn't my water taste the same as it did in my former town?

Water systems differ in taste due to their source and treatment methods. For example, many systems in the U.S. draw their water from surface sources (rivers and lakes). While others, (like Venice) draw from wells. These waters require different types of treatment and will affect characteristics like taste. Over time, we get used to a certain tasting water.

2. Why isn't the water cold when it comes out of the faucet?

If you are from a northern state, you may notice our water does not come out of the tap cold. Because of our sub tropical climate, it is not necessary to bury water pipes below the frost line. Shallow pipes can absorb heat from the sun.

Water temperature can also affect taste.

3. Why do I notice a chlorine smell in the water?

Chlorine is a disinfectant that is required by law, to remain in our drinking water. This is to ensure no harmful bacteria or microorganisms enter the water that could jeopardize public health. The city maintains an average of 1.5 mg/l of residual free chlorine in our system.

4. Is there anything I can do to remove the chlorine before we drink the water?

Yes. If you find the chlorine is offensive to your personal taste, we suggest you try putting tap water in the refrigerator over night. The cold temperature will help mask the taste of chlorine and usually does the trick. Additionally, you can utilize a carbon filter to remove all taste and odor from your water. These range from pour through types to under sink units.

Please be advised, however, if you choose to use an under sink carbon filter, it is **very** important the unit be changed and cleaned at manufacturer recommended intervals. As you remove the chlorine from the water you may be giving bacteria an environment it can grow in.

5. Where can I get additional information regarding my water?

The city provides on an annual basis our Annual Water Quality Report. This report is designed to inform the residents of Venice about the quality and services delivered to you every day.

The city of Venice routinely monitors for contaminants in your drinking water according to federal and state laws, rules, and regulations. The results of this monitoring can be found on our website at www.venicegov.com.