

Welcome to My Dental Information Manager

My Dental Information Manager is a secure website offering our BlueDental ChoiceSM (PPO)* and BlueDental FreedomSM (Indemnity) members access to their eligibility, benefits and claims information.

Members can enjoy access to their information—24/7—in an easy-to-read and searchable format. All at no cost and available through Blue Cross and Blue Shield of Florida's affiliate, Florida Combined Life Insurance Company, Inc. (FCL).



Log on to Our Website

Go to www.mydentalinformationmanager.com and click on the [Member](#) link.

New Users: Click on [Create a Profile](#), and enter [member ID number](#) (located on front of Dental ID Card)

Registered users: Sign in and access

- Claims Status/Explanation of Benefits
- Eligibility and Benefits
- Pre-Treatment Estimates



Locate a Dental Provider

To find a dentist or specialist in our network, log on to www.bcbsfl.com and click [Find a Doctor or Hospital](#).



Contact Us

For personal assistance in obtaining eligibility, benefits, or status of a claim, call:

BlueDental Customer Service (PPO and Indemnity)
Monday - Friday
8:00 a.m. - 6:00 p.m. EST
1-877-203-9921

Online self-service is not currently offered for our BlueDental CareSM (Prepaid Plan) members. BlueDental Care members may contact customer service at 1-877-325-3979.